Chester County Mental Health Resources





Chester County Department of Mental Health/Intellectual & Developmental Disabilities

Government Services Center, 601 Westtown Road, Suite 340, West Chester, PA 19380-0990 • 610-344-6265 • www.chesco.org/mhidd

For a Mental Health Emergency:

Valley Creek Crisis Intervention is a free, 24/7 service for all county residents regardless of insurance status. Calls are confidential and may be anonymous. Located at 469 Creamery Way, Exton • Crisis Hot Line: (610) 280-3270 or toll free at 877-918-2100.

A consumer-run Warm Line is for non-emergency conversations with trained Certified Peer Specialists: 1-866-846-2722.

Valley Creek Crisis Center provides: Telephone Crisis Counseling • Walk-In Center • Community-Based Mobile Outreach • Adult Crisis Residential Program, which provides short-term (up to 10 days) voluntary residential care to help stabilize individuals in a mental health crisis, and help avoid hospitalization.

Non-Emergency Treatment Services in Chester County:

Core providers (which are facilities that provide administrative direction, coordination of care <u>and</u> clinical services) will do the preliminary assessment of a person's mental health and recovery needs. These core provider agencies are **listed in bold** (under child and adult services) below and will develop a service plan so you can get the help you need.

If you have Medical Assistance, call Community Care Behavioral Health at 1-866-622-4228.

The customer service representatives can offer referrals to providers for inpatient and outpatient psychiatric services.

Have you or a loved one experienced trauma?

Chester County Mental Health and Drug & Alcohol providers have been trained in various types effective trauma treatment. Please inquire when you call, or contact Chester County Department of Mental Health/Intellectual & Developmental Disabilities at the number above.

In PA, most children under age 19 with serious emotional & behavioral concerns will qualify for services covered by Medical Assistance, regardless of family income.

Find out more at: www.dpw.state.pa and www.chesco.org.

Child Services:

Child Guidance Resource Center Coatesville - 610-383-5635 or toll free at 1-866-799-3325

Devereux Advanced Behavioral Health Phoenixville - 610-933-8110 or toll free at 1-800-935-6789

Creative Health Services Spring City - 610-948-6490

Holcomb Behavioral Health Exton, PA 610-363-1488 Kennett Square - 610-388-7400 (Latino Services Available)

Adult Services:

Creative Health Services Spring City - 610-948-6490

Fellowship Health Resources Phoenixville - 610-415-9301

Holcomb Behavioral Health Exton, PA 610-363-1488 Kennett Square - 610-388-7400 (Latino Services Available)

Human Services, Inc.
Downingtown - 610-873-1010
or 610-873-1005
Oxford - 610-998-1807;
Coatesville - 610-380-9982
(Latino Services at some locations)

Penn Psychiatric Services Phoenixville • 610-917-2200

Carelink Career Services West Chester • 610-429-1702, ext. 102

Veteran's Services:

Coatesville VA Medical Center 1400 Blackhorse Hill Road Coatesville • www.coatesville.va.gov 610-384-7711 or 1-800-290-6172

To schedule an appointment, call 610-384-7711 extension 4239

Eligibility information, call 610-384-7711 extensions 5008 or 5034 Veteran's Crisis Line, call 1-800-273-8255

Caregiver Support Line, call toll-free 1 -855-260-3274

Homeless Veteran hotline, call toll-free 1-877-424-3838 http://www.nationalresourcedirectory.gov; on line "live chat": http://www1.va.gov/homeless.

CVAMC Community Based Outpatient Clinics, contact:

Springfield Outpatient Clinic 194 West Sproul Road, Suite 105 Springfield • 610-543-3246

Spring City Outpatient Clinic 11 Independence Drive, Spring City 610-948-0981

For Legal Concerns:

Mental Health Recovery Court - This is a collaboration of the Departments of Mental Health and Criminal Justice that assists adult Chester County residents with serious mental illness arrested for criminal charges, yet <u>do not pose a risk to public safety</u>. The objective is to have the arrested person pursue intensive mental health services instead of facing prosecution.

Call 610-344-6290 or 6265

Mental Health information, support and advocacy in Chester County

Compeer (Recovery through Friendship)

This is an affiliate of the national non-profit that matches persons with mental illnesses in one-to-one friendships with caring, trained community volunteers. A program of the Mental Health Association. Located at the Crossroads Center, 825 Paoli Pike, West Chester • 610-436-4445 • www.compeer.mhasp.org/chester-home

NAMI Chester County (National Alliance on Mental Illness)

This is an affiliate of the national non-profit that provides support, education and advocacy for the family members of people living with mental illness. Located at the Crossroads Center, 825 Paoli Pike, West Chester • 484-947-5643 • chester.nami.org

Voice & Vision

This is Chester County's Consumer/Family Satisfaction Team (CFST). The group is contracted to survey individuals about their satisfaction with the public mental health system. 1-800-734-5665 www.voiceandvisioninc.org

ChescoLife Program

Part of the 40-year-old nonprofit Access Services, ChescoLife helps families who have a child or adolescent struggling with emotional, behavioral, or social needs. Concerned parents may call 215-429-8383 without a formal referral. www.accessservices.org

Chester County Suicide Prevention Task Force (CCSP)

This is a coalition of stakeholders working to decrease suicide in Chester County. It offers free educational trainings, programs, and holds awareness events for the community. Meets monthly at the Government Services Ctr., 601 Westtown Road, West Chester • www.chestercountysuicideprevention.com

The Arc of Chester County

This local non-profit provides advocacy and parent support groups, as well as a Special Education Advocate to help parents navigate school services for children with various special needs, including autism. Located at 900 Lawrence Drive, West Chester • 610-696-8090 • www.arcofchestercounty.org

Community Support Program (CSP)

This is part of a state-wide coalition of mental health consumers, family members, professionals, and community members working together to help adults with serious mental illnesses live successfully in the community. Contact Chester County MHIDD for information.

Chester County/Main Line CHADD (Children & Adults with ADHD) An affiliate of the national non-profit, this group works to improve the lives of children and adults living with ADHD. Located at 629 Picket Way, West Chester • 610-429-4060 • www.chadd.net

Psychiatric Rehabilitation (Psych Rehab) Programs

Clubhouses, designed to help people who need to develop or improve social and job skills, enable members to participate in a work-ordered day. Chester County has 2 programs:

1. Stepping Stones Clubhouse

1219 East Lincoln Highway, Coatesville • 610-384-6058

2. Cornerstone Clubhouse

224 Hall Street, Phoenixville • 610-935-2290

Boston Model Program focuses on individual skill building but are not linked so closely to work expectations. Chester County has 2 programs:

1. Fellowship Health Resources

723 Wheatland St., Phoenixville • 610-415-9301

2. Transitions at Human Services, Inc.

520 East Lancaster Ave., Downingtown • 610-873-1005

Crossroads Recovery Center (through Horizon House, Inc.)

This center is run by certified peer specialists and individuals who have experienced mental health challenges. It is open to those 18 and older who are seeking connection to services, supports, and other adults using mental health services. The facility offers a computer lab, activities, support groups, a resource library, laundry room, shower and more. The center also houses other mental health programs, including the Stages Arts Initiative, which provides programing for creative enrichment and wellbeing through music and art. Contact Crossroads Recovery Center, located at 825 Paoli Pike, West Chester • 610-429-1702.

Learn More About Mental Health — Educational Opportunities

FREE Mental Health First Aid certification classes teach individuals to help adults or youth who are developing a mental health problem or a mental health crisis. The 8-hour class may be delivered in one or more sessions. Contact the COAD Group in Exton (610) 363-6164 to get the upcoming class schedule, or visit www.chesco.org/mhidd for posted class flyers. Other researched, evidence-based classes are available at no cost to participants for suicide prevention and Community Conversations about Mental Health are also offered. Contact Chester County MH/IDD for information. 610-344-6265 • www.chesco.org/mhidd

Resources for Drug & Alcohol Services

Chester County Department of Drug & Alcohol Services can help with information or treatment. Call 610-344-6620. The website has information on how to access service as well. www.chesco/drugandalcohol.

An Information & Referral line, available M-F, 8:30-4:30, through COAD, provides information on all local providers of services. Call toll free—1-866-286-3767. Prevention and Education Services for Chester and Delaware Counties are available through Holcomb Behavioral Health Systems, 126 E. Baltimore Pike, Media • 484-444-0412 • www.holcombprevention.org.

Additional Resources for Social Services:

Chester County's Refer Web: www.referweb.net/chesco
The United Way's 211: www.211sepa.org or dial 211

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